



TERMS & CONDITIONS

AGREEMENT

Upon agreement of service provision and rates between 'Amplevoice' and you the 'client', you will be issued with an email memorandum detailing the itemised confirmation and consideration of the agreed booking. With this memorandum of understanding, Amplevoice undertakes to complete the service as stipulated therein. Upon completion of the service, in the case of 'Voice Acting' and 'Presentation Training' bookings, clients are issued with an invoice immediately with a 30 day payment term unless otherwise stated in prior written agreement with the client.

For English services of 'Copywriting' and 'Proofreading' you the client are issued with an invoice immediately with a 14 day payment term unless otherwise stated in prior written agreement.

For 'Walk and Talk', 'Interview Preparation' and the English services of 'Conversation' and 'Cambridge', clients can select a set amount of no more than twenty sessions (20), no less than five (5) sessions, payable during or after the first session, with the option to renew and continue if mutually agreeable. The rates (for an individual or group), frequency, location, and payment method for these services will be agreed upon in an email memorandum sent to you the client prior to our meeting.

PAYMENT

Payment currently will be made by the method as firstly agreed upon in the email memorandum and then stated on the specific invoice, being from one of: IBAN bank transfer, bank account or Paypal.

CANCELLATION

For 'Voice Acting' and 'Presentation Training' bookings and for English services of 'Copywriting' and 'Proofreading', in the event of cancellation by you the client after the submission by Amplevoice of an email memorandum to you the client, this email memorandum and its content shall be deemed legally binding wherein an invoice will be issued upon the original planned completion date of the service and due accordingly from you the client as per agreed terms, unless reasonable steps for redress have been initiated post-haste on the part of you the client, subsequent to agreement by Amplevoice.

For 'Walk and Talk', 'Interview Preparation' and the English services of 'Conversation' and 'Cambridge' a cancellation by you the client of a single session visit or consequent sessions during an agreed recurring set of sessions (no more than twenty (20), no less than five (5)) as agreed upon in advance, shall be bound by the policy of:

Early Cancellation: (over 24 hours before agreed next session) no session will have deemed to have taken place, no charge incurred from the payment of sessions and both parties will agree a replacement date and time for this single or these further cancelled session(s).

Late Cancellation: (within 24 hours before agreed next session) the session will have deemed to have taken place, the charge for the session will be incurred and subtracted from the remaining session

amount. Both parties undertake to be bound by this policy with no exceptions regarding weekdays or weekends into weekdays.

LEGAL INFORMATION

As a fully tax compliant and registered entity in the EU, our services offered on this website are intended for legal entities and entrepreneurs. This means that a natural person can obtain our services and related services if they are an entrepreneur or a legal entity possessing all the legally required trade licenses, provided that we are entitled to control the fulfilment of the above-mentioned conditions. The statutory rights vested in the consumer shall therefore not apply to the offers made or agreements concluded based on this website's presentation. The exception to this above stipulation pertains to individual private persons only when availing of 'Walk and Talk', 'Interview Preparation' and the English services of 'Conversation' and 'Cambridge' as private individuals. Statutory rights in the case of individual private persons shall apply.

Displaying our work and advertising our services on this website shall not constitute any binding offer which could be directly accepted unless an email memorandum of understanding with full details of the itemised confirmation and consideration has been issued.

The conclusion of respective agreements with our clients follows our previous negotiations reflecting the unique needs of the client.

You may contact us in the following way: by email, by telephone, by contact form on the website, by the social media platforms indicated on the website, by mail to the addresses specified in the contact section. After that, we will respond to you at the latest within 1 working day.

The binding agreement shall be reached when the email memorandum of understanding is sent and/or a written contract is signed by both contractual parties.

TERMS OF USE

This website is created and maintained by Michael Taylor, IČ: 715 201 80, DIČ: CZ680848744, registered in the business licence registry kept by the Prague 3 District Council, Business Licence department, UMCP3 091724/2013 (hereinafter referred to as "Amplevoice" or "we" or "us").

By accessing or using the website, you agree to the following Terms of Use:

1. Intellectual property

The content we make available through our website (namely databases, website design, text, graphics, pictures, photos, logos, button icons, images, and all software compilations, underlying source code, software and all other material) is subject to copyright, trademark or other intellectual property right of Michael Taylor, or our product, content or technology providers.

You are entitled to use this website for personal and non-commercial use only. You are allowed to electronically download, copy and to print in hard copy portions of this website for the sole purpose of your preparations to purchase services from Amplevoice.com. Any other use of this website or its content without the prior written permission of Michael Taylor is strictly prohibited.

Your use of the website and its contents must at all times comply with applicable rules and legislation.

2. Privacy, cookies

2.1. In case you provide us with your personal data, such as: name, surname, email address, phone no., permanent residence (hereinafter referred to as “personal data”), we are entitled to process such data for contact purposes, contractual and service issues etc. In such case you agree that Michael Taylor, IČ: 715 201 80, DIČ: CZ680848744, registered in the business licence registry kept by the Prague 3 District Council, Business Licence department, UMCP3 091724/2013, as a data collector will process your personal data. The consent is given for the above-mentioned purposes and for a period of 5 years. This consent is given for free and you are entitled to recall it via email or in form of a written letter sent to the address of our registered seat. You have rights defined in §21 and following of act no. 101/2000 Sb., namely the right to access your data, right to correct it, block it or require its removal. Furthermore, you agree to and can opt out from receiving marketing newsletters (if issued) from us via electronic communication for a period of 5 years.

2.2. In order to improve your experience of this website and to better understand your needs, we use cookies. You can restrict cookie storage by default on your computer.

3. Liability

3.1. Disclaimer: The services offered on this website are delivered ‘as is’. No liability for loss of profit, loss of business opportunity, loss of special or indirect loss will be entered into.

3.2. Other websites may provide links or frames to this website. Amplevoice is not liable for any damage resulting from any such link or frame.

3.3. Though Amplevoice takes reasonable precautions to keep its website virus free, Amplevoice does not accept any liability for damage resulting from a virus on or passed on through its website.

4. Governing law and jurisdiction

These terms of use and all transactions related to this website are governed by the laws of the Czech Republic and are subject to the exclusive jurisdiction of the courts of the Czech Republic.

5. Invalidity of any of the terms

These terms of use shall be deemed severable. If for any reason, part of these terms of use is unenforceable, the validity of the remaining terms of use shall not be affected. We will use our reasonable endeavour to comply with any applicable legislation as and when they come into force.

6. General

We reserve the right to make changes to our website, our policies, our terms of use and these terms of sale at any time and at our sole discretion. Any changes are effective immediately upon posting on the website. Therefore, you should review our terms of use each time you visit the website. Your continued use of the website after we make any such changes constitutes your binding acceptance of those changes.